

ABS DACH 15th Member Meeting



ABS DACH is thrilled to invite you to our upcoming member meeting in Frankfurt, hosted at **Randstad HQ**, on **9th & 10th December 2025**.

We are happy to bring together industry leaders for this event, centered around:

“The Future of Talent”

Our Key Discussion Points:

“How to successfully Transform a company in an AI-hyped world”

- Human - AI Transformation
- How to acquire and retain talent in Business Services organizations
- New opportunities & roles through automation and AI for BS organizations
- AI & Smart automation Up-skilling / potential support from EU
- AI Automation vs. / and client intimacy and user experience
- What does the future workforce look like?

Tuesday, December 9th, Frankfurt City: Social Gathering

Visit of the Goethe House

(Meet at Goethe Haus between 15:45 and 16:00)

Meeting Place:

Frankfurter Goethe-Haus
Großer Hirschgraben 21
60311 Frankfurt am Main

Time: 15:45-17:30

16:00 – 17:30: Guided Tour of the Goethe Haus

Website: <https://frankfurter-goethe-haus.de/>

Maximum capacity: 30 people (First come, first serve!)

17:30 – 18:30: Christmas Market Visit & Old Town Walk

Dinner

Restaurant: Restaurant Lohninger

Time: 19:00

Address:

Schweizer Str. 1
60594 Frankfurt am Main

Website: <https://lohninger.de/>

Hotel Recommendations:

[nHow](#)

[NH Collection](#)

[Motel One Römer](#)

[The West Inn Grand](#)

[Scandic Frankfurt](#)

[Residence Inn Marriott](#)

Wednesday, December 10th, Eschborn (Frankfurt):
ABS L DACH Member Meeting

Place: Randstad HQ, Eschborn

Time: 8:30 – 16:00

Address: [Frankfurter Str. 100, 65760 Eschborn, Germany](#)

Time	Agenda	Participants
Members and Partners Wednesday, December 10. 08:30 – 09:00	Welcome <ul style="list-style-type: none"> • ABSL DACH Management Team • Welcome from the host (Randstad) • New Members and Partners Introductions 	All (on site / online)
09:00 – 09:30	“Future-Ready Talent: Empowering People in an AI-Driven Workplace” <ul style="list-style-type: none"> • Rohit Aggarwal (Everest Group) 	All (on site / online)
09:30 – 10:00	“Global Business Services: from offshoring to AI-enabled strategy centers - Explore how AI can support the next generation of GBS worldwide and in Central Europe” Francesca Campalani (Randstad)	All (on site / online)
10:00 – 10:30	“Humans vs. AI-Agents: A game change or humans knocked out?” Thomas Richter (SS&C BluePrism)	All (on site / online)
10:30 – 11:00	Coffee break	All
11:00 – 11:30	“European Business Services Report 2025 - Talent our Strategic Asset” Dariusz Kubacki (ABSL Int.)	All (on site / online)
11:30 – 11:50	“Transforming Talent: Mapping skills and competencies for the Future” Jakub Bejnarowicz (CIMA)	All (on site / online)

11:50 – 12:30	<p>“How AI will impact Service Delivery in GBS organizations”</p> <p>Edyta Galaszewska (Accenture) & Client</p>	All (on site / online)
12:30 – 13:30	Lunch	All
<p>Members Only</p> <p>13:30 – 14:00</p>	<p>Strategy for 2026:</p> <ul style="list-style-type: none"> • Feedback 2025 from all • Topics for 2026 • Newsletter Feedback • To be continued/To be improved • Members recommend members • all other areas <p>Christian & ABSL DACH Management</p>	Members + ABSL DACH (on site / online)
14:00 – 14:30	<p>Insight Session – Presentation & Round table Discussion:</p> <p>Experiences with changes regarding the Future of Talent in your Business Services organization</p> <p>TBD.</p>	All Members + ABSL DACH (on site / online)
14:30 – 15:50	<p>Member Presentations & open Discussion regarding the Future of Talent in your Business Services organization</p> <p>All Members</p>	Members + ABSL DACH (on site / online)
15:50 – 16:00	Wrap Up and close	Members + ABSL DACH (on site / online)